

Digital Teesdale

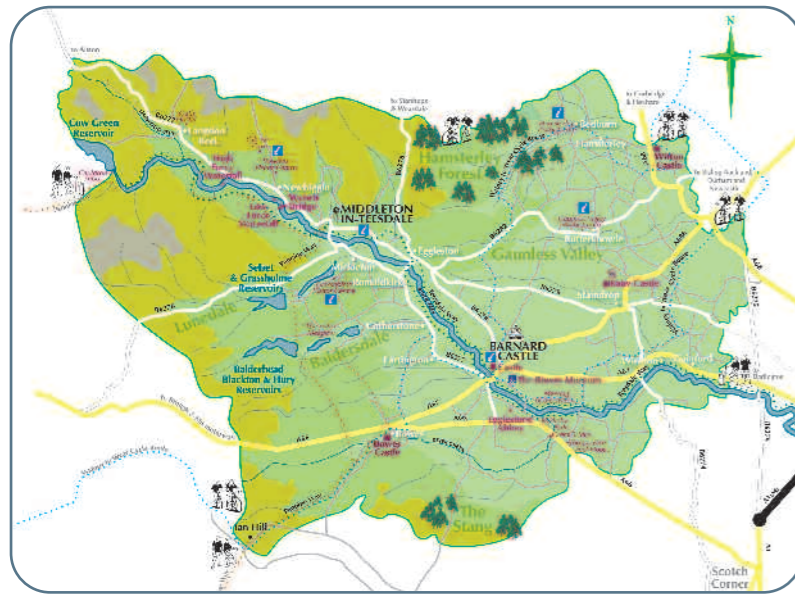
Services begin in January 2011, covering the whole of Teesdale by July 2011. Our competitively priced packages offer flexibility to both home and business users. **The Digital Teesdale network can deliver basic access speeds of 2Mb/s download. You could be connected within 48 hours of an online registration.**



Choose Digital Teesdale for faster broadband, for competitive business, for better education, for enhanced communication

The aims of Digital Teesdale

Many homes and businesses in Teesdale have either no broadband provision or receive poor quality service. Digital Teesdale will make next generation broadband available throughout Teesdale. Broadband is vital to sustaining communities, attracting and growing businesses. Teesdale has a high number of micro and home-based businesses which will benefit from connectivity.



Where in Teesdale?

- | | | |
|---------------------|-----------------------|----------------------|
| Barnard Castle | Hamsterley | Newbiggin |
| Barningham | Hamsterley Common | Ovington |
| Bolam | Headlam | Raby with Keverstone |
| Boldron | Hilton | Rokeby |
| Bowes | Holwick | Romaldkirk |
| Cleatlam | Hunderthwaite | South Bedburn |
| Cockfield | Hutton Magna | Staindrop |
| Cotherstone | Ingleton | Startforth |
| Eggleston | Langleydale & Shotton | Streatlam & Stainton |
| Egglestone Abbey | Lartington | Whorlton |
| Etherley | Lunedale | Winston |
| Evenwood and Barony | Lynesack & Softley | Woodland |
| Forest and Frith | Marwood | Wycliffe with Thorpe |
| Gainford | Mickleton | |
| Gilmonby | Middleton in Teesdale | |

How much will I pay?

For my home broadband

Download bandwidth (Mb/s)	2	4	8
Upload bandwidth (Mb/s)	0.5	1	2
Cost per month (inc VAT)	£19.99	£34.73	£53.11

Home Broadband installation £50.00
 Terms and Conditions and Acceptable Usage Policy apply.
 Home Broadband products have a maximum contention of 50:1

For my business broadband

Download bandwidth (Mb/s)	2	4	8
Upload bandwidth (Mb/s)	2	4	8
Cost per month (ex VAT)	£100.00	£165.00	£310.00

Business Broadband installation £600.00
 Terms and Conditions and Acceptable Usage Policy apply.
 Business Broadband products have a maximum contention of 10:1
 Prices available on application for services from 8 Mb/s up to 100 Mb/s

Where an external device is required, additional charges may apply.



Digital Teesdale



How to connect

You can order a connection from either:

www.digitalteesdale.ask4.com or by phone on 0845 123 8710

Please have the following information available when ordering: Address, Postcode, telephone number, email address (if you have one), your Debit or Credit card details.

How to get help

Your Digital Teesdale connection is supported and provided by ask4.

ask4 are a specialist internet service provider who pride themselves in providing fantastic customer support. If you would like more information on connecting to Digital Teesdale please contact **ask4** support.

ask4 support operate from 8:00am to 10:00pm on weekdays and 10:00am to 8:00pm on weekends.

Tel - 0845 123 8710 (local rate) email - support@ask4.com

Text - 07797 800 545 (standard network rate) and ask4 will call you back.



We would like to give special thanks to:

The South Durham Enterprise Agency for their help and support in developing this community project.



The information contained within this leaflet is accurate at time of print. You may wish to seek independent advice regarding broadband provision.

Digital Teesdale



Choose Digital Teesdale for faster broadband, for competitive business, for better education, for enhanced communication

Whoever you are, wherever you are,
faster broadband is here... **now.**

from £19.99